

**Health Education and Promotion Progress:**

We are pleased to see that United Bristol Healthcare Trust initiated a review of HoN work in the Community Unit and produced the Summary Report. It is good to note the evidence that a great deal of work is already being undertaken in the Community Unit and there is active development with Community Associate Managers. The further information from Hartcliffe (on accidents), health initiatives in Knowle West/Knowle/St John's Lane and Nailsea/Backwell/Keynsham is also welcome.

However, we would like to draw attention to our requirements, which this report falls far short of. Please see para 6.1 and 6.2 of our Quality Standards – the section on Health Promotion and Health of the Nation. We asked for a report summarising progress on HoN, and we would expect this to cover the issues identified in para 6.1. There is no mention of the Health at Work in the NHS initiative, health education for service users other than those receiving community services, or policies on alcohol and environmental health and protection. We would appreciate a brief report on these aspects, and would be pleased to discuss this if it would be helpful.

**1.5 Professional Audit**

The move towards multidisciplinary clinical audit described in the Nursing Audit report is welcomed. Discussions are taking place between United Bristol Healthcare Trust and Bristol and District Health Authority on areas for clinical audit in 1994/95. It is important that nursing staff are involved in this process. Linda Williamson from Bristol and District Health Authority will follow this up with the Trust.

It is good to see the positive action taking place as a result of nursing audit, in particular the recommendations from standard four—safety and the environment. The potential for confusion with both corporate standards and local directorate standards is noted.

**1.6 Prescribing Policy**

The updated policy was received but this has not yet been agreed with GP representatives. It is felt that the language could be clearer in parts to avoid confusion.

**1.7 Complaints**

Once again we are grateful for your co-operation in this important monitoring.