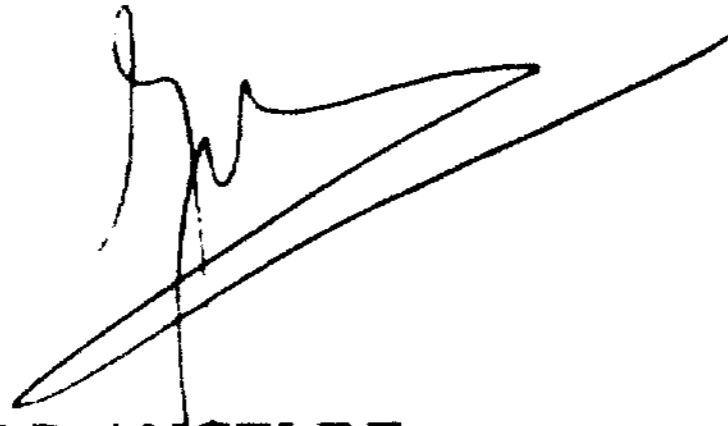


-2-

I am very grateful for the interest you have expressed in our unit. There is no doubt in my mind that the problem we have been experiencing is something which we can address. I am sure that in the next six months I will be able to write to you again and present you with evidence that the changes have taken place, as desired by you and indeed by everybody else concerned here in Bristol. I will keep you informed all the way along. May I thank you again for the opportunity you have given us to put our house in order.

Best wishes

A handwritten signature in black ink, appearing to read 'G D Angelini', written over a diagonal line that extends from the bottom left towards the top right.

G D ANGELINI
Professor of Cardiac Surgery

cc: Professor J Vann Jones, Cardiology, Level 2, BRI
Dr J Roylance, Chief Executive, UBHT NHS Trust, Marlborough Street