

**SUMMARY OF REVIEW**

Helen Vegoda  
Cardiac Support Worker

21.4.1992

Although Helen's time is in the majority spent in patient and family contact, she has spent time and effort developing contacts within the region, with health Visitors and Community carers and other hospital staff. She has also focused on information for community workers and on the information given to families regarding their stay at BRHSC and more particularly Helen's own role during their stay.

Helen is largely autonomous but has increased her profile as a team member and developed her liaisons with Health Workers based on site. She enjoys family contact and counselling but does not feel comfortable in some very specific situations e.g not having met parents prior to a crisis admission if possible. This is due to not knowing the appropriateness of the time she has arrived and occasionally feels that her presence is not seen as a priority by the nursing staff.

This past year Helen has updated her own job description, key tasks and has communicated a timetable of regular/routine meetings etc. She has improved her profile in ward areas by attending ward rounds and handovers on a regular basis.

Helen has also been a key organiser for the Cardiac Conferences and she is now in the process of researching stress in families admitted for a child's Cardiac Catheterisation.

Helen has had difficulty but has managed to maintain working relationships with Ward 5 at the BRI.

Helen Vegoda

21/10/92